

CUSTOMER SATISFACTION CERTIFICATE – SUSBIO ECOTREAT PACKAGED STP

Date: 10 / 04 / 2026

This is to certify that SUSBIO ECOTREAT, an advanced packaged sewage treatment solution by Sustainable Biosolutions Pvt. Ltd. (SUSBIO), has been successfully installed at our site ARKEL ELECTRONIC INDIA PVT. LTD. located at VADODARA, GUJARAT against our Purchase Order: S00001586.

The plant, with a capacity of 20 KLD was commissioned and handed over in September 2025 and has been operating satisfactorily since then.

Key Highlights & Experience:

SUSBIO ECOTREAT has delivered excellent performance with its easy-to-operate system requiring minimal manpower, odour-free operation, and low noise levels suitable for residential and hospitality environments. The plant consistently produces treated water meeting regulatory standards, enabling effective reuse. Its compact prefabricated design and quick installation were key advantages for our project. We also appreciate the timely service, prompt technical support, and strong after-sales commitment from the SUSBIO team, ensuring smooth and hassle-free operation.

We are highly satisfied with the performance of SUSBIO ECOTREAT and the professionalism of the SUSBIO team. We confidently recommend SUSBIO ECOTREAT to organizations seeking a reliable and efficient sewage treatment solution.

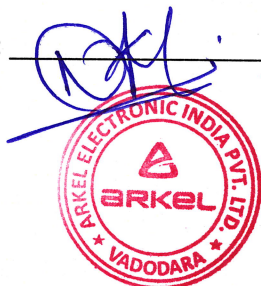
Authorised Signatory

Name: JAY KULKARNI

Designation: DY. MANAGER - MAINTENANCE

Organisation: ARKEL ELECTRONIC INDIA PVT. LTD.

Stamp / Seal: _____



ARKEL ELECTRONIC INDIA PRIVATE LIMITED

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